

# Point of Service



In-person payments. Backed by a powerhouse of data.

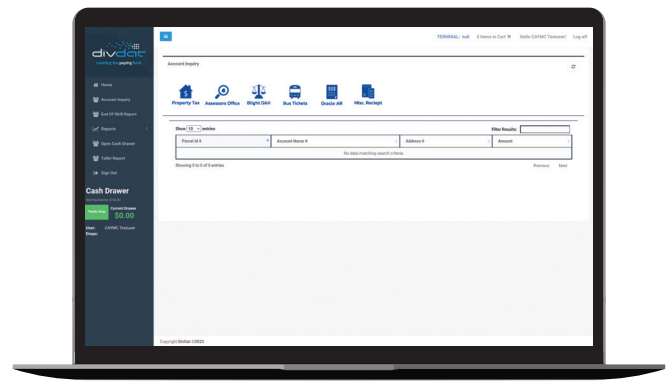
## DivDat's Point of Service features include:

- CSRs can make one-time or scheduled payments
- Accepts cash, credit cards, PIN-less debit cards, and personal and business checks (paper checks convert to ACH)
- Post payment information to back-end systems of record in real-time or daily batch
- Funding to account within 24-48 hours of payment
- Configurable payment rules including: overpay or underpay to account, fixed value, fraud detection, and corresponding customizable payment restrictions, etc.
- Easily regulate cash on hand
- Split payment option
- Void same-day payments, as needed
- Instantly detect and respond to potential fraud with greater speed and accuracy with configurable email flags and more
- Place holds or restrictions on specific accounts or payment types
- Daily treasury remittance files and payment summary emails sent to treasury and operations teams
- Role-based admin and service screens to perform specific duties such as cash pull reports, view historical details, email notifications for exceptions handling, etc.
- Summary level dashboard transaction details by payment channel and department
- Automatically generate and export high-value treasury management reports, including cash management, close out, and reconciliation reporting

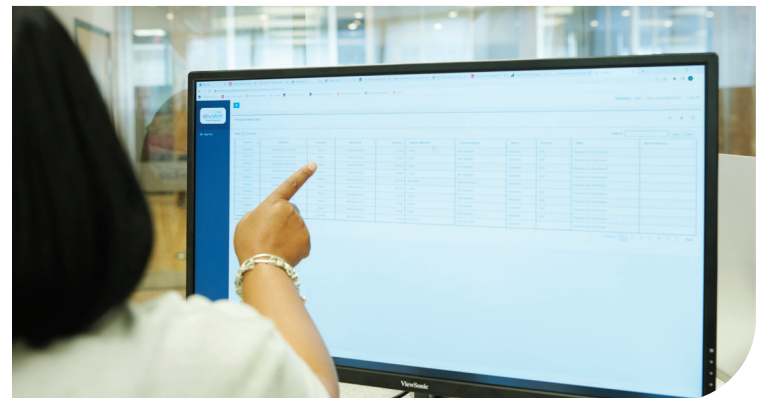
## Converting over-the-counter into actionable insights.

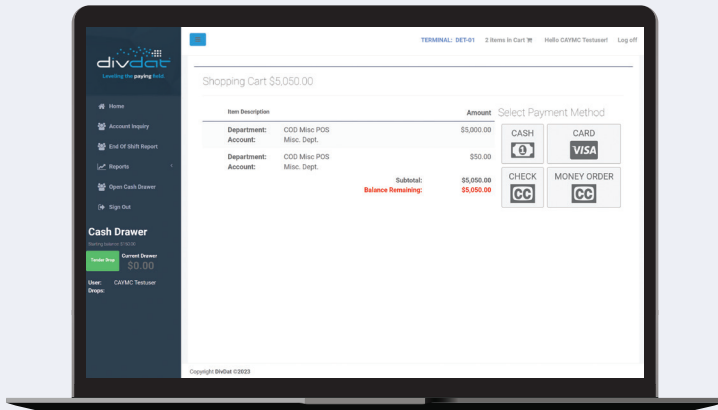
DivDat's cloud based Point of Service system gives cashiers and customer service teams the ability to take payments over the counter and post updates to accounts in real-time.

Harness the power of DivDat's treasury management tools for real-time data analytics and corresponding actionable insights.



DivDat's Point of Service solution is cloud-based, connects seamlessly with back-end systems, and provides customer-focused teams with more data faster to provide consumers answers to their questions quickly and comprehensively to keep lines moving and to keep customer service scores high.



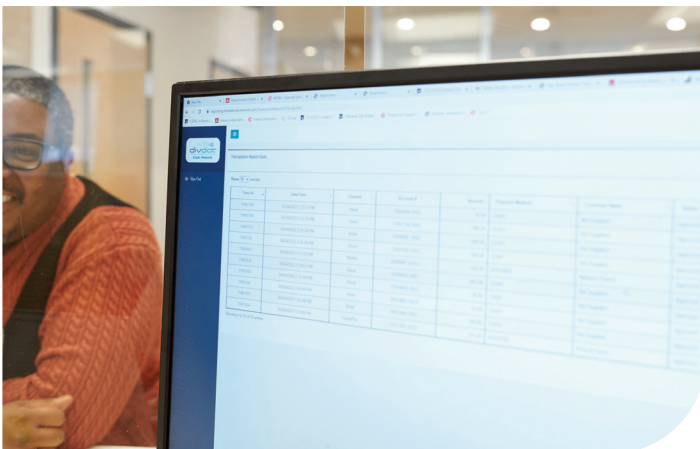


## Specs and inclusions:

- Cloud-based portal
- Supports Windows 10 OS
- Integrated EMV credit card ready and check scanner
- Cummins Allison cash counter/scanner device
- Virtual cash drawer functionality with optional electronic cash drawer integration
- Shopping cart functionality and checkout process
- Instant receipting capability

“Our community is committed to keeping our in-person payment center open for business. Leveraging DivDat’s Point of Service system helped us not only take payments that post immediately, but also to achieve system-wide visibility into all transactions, across each payment channel we offer.

It’s that level of detail that allows us to answer questions quickly and comprehensively, so we can better help our customers, then get them on their way.”



## Support. Right when you need it most.

DivDat provides ongoing support for essential billers to better support their customers. To help ensure your questions are answered quickly, we provide multiple support channels for consistent and efficient customer service, online by chat, and by phone, accessible 24/7/365.